Heidi L. Wachs is Managing Director, Engagement Management, and head of the Washington, D.C. office of Stroz Friedberg, an Aon Company, where she helps clients prepare for and respond to data breach and cybersecurity incidents and develop and implement data privacy and information security programs. Ms. Wachs oversees complex investigations involving the collection, use, and sharing of data and personal information, in particular through the use of APIs, scraping, hacking, cookies, and other third-party web page integrations. Ms. Wachs' experience includes serving as a technical analyst and Chief Privacy Officer for a leading national research university, and she frequently lectures and publishes on best practices for data privacy and breach response, information security, and information governance. Ms. Wachs earned her B.A. in Journalism from Lehigh University and her J.D. from the Benjamin N. Cardozo School of Law, where she served as Managing Editor of the Women's Law Journal. She is admitted to the bars of the District of Columbia and the United States Supreme Court and is a certified information privacy professional, CIPP/US.

